

## **Questions Raised at the Equality Forum 23<sup>rd</sup> April 2009**

### **1. Are British Sign Language (BSL) interpreters available in the Council's One Stop Shop?**

We have two members of the customer services team in the one stop shop who are trained in BSL. Please indicate that you would like to deal with a BSL trained advisor when you come into the one stop shop. Alternatively, appointments with BSL advisers can be made in advance on either 01257 515151 or [contact@chorley.gov.uk](mailto:contact@chorley.gov.uk)

### **2. Dial-a-Ride is currently charging disabled customers full fare before 9.30am. Can anything be done about this?**

A response will be given at the meeting on this issue.

### **3. Can more disabled parking bays be made outside the town hall, that are wider than the standard disabled parking bay which would be useful for wheelchair users?**

A response will be given at the meeting on this issue.

### **4. Disabled Parking in Rivington**

It had been confirmed that the land was owned by United Utilities. As it was not Council land, officers advised members of the Equality Forum that if they wished to raise any issues regarding disabled parking in Rivington they can do so by contacting the United Utilities Estates Department, via the Head Office, Lingley Mere on tel: 01925 237 000.

(Please note; this response has been revised since the minutes of the last meeting were distributed.)

### **5. Minicom at Chorley Railway Station**

Officers to invite a representative to attend a future meeting of the Chorley and South Ribble Disability Forum.